Love My Credit Union Rewards Tax Time Sweepstakes Official Rules

NO PURCHASE NECESSARY. A PURCHASE OR PAYMENT OF ANY KIND WILL NOT INCREASE YOUR CHANCES OF WINNING.

Eligibility:

Love My Credit Union Rewards Tax Time Sweepstakes (the "Sweepstakes") is open only to legal residents of the 50 United States and the District of Columbia who are at least 18 years old at the time of entry and who are members or employees of a United States credit union financial institution as of December 31, 2025. To receive the Grand Prize, entrant must be able to submit a valid IRS Form W-9. Employees of CU Solutions Group, ("Sponsor"), Merkle Inc. ("Administrator"), and their parent and affiliate companies as well as the immediate family (spouse, parents, siblings, and children) and household members of each such employee are not eligible.

Agreement to Official Rules; Entrants Will Be Disqualified for Violations:

Participation constitutes each entrant's full and unconditional agreement to these official rules ("Official Rules"). The Sweepstakes is subject to all applicable federal, state and local laws and regulations and is void where prohibited. Sponsor's and Administrator's decisions are final and binding in all matters related to the Sweepstakes. Winning a prize is contingent upon fulfilling all the requirements set forth herein.

In the event there is a discrepancy or inconsistency between any statements contained in any Sweepstakes-related materials and the Official Rules as posted on the "Promotion Site" (defined below in the How to Enter section), the Official Rules as posted on the Promotion Site shall prevail, govern and control.

Entrants agree that they may not use or attempt to use any method to obtain more than the stated number of permissible entries using robotic, automatic, programmed, or any other means, including but not limited to using multiple/different email addresses, identities, registrations and logins or any other methods. Violation of these requirements or any other aspect of these Official Rules will void all Sweepstakes entries of the person(s) responsible for such action and result in their disqualification from the Sweepstakes.

Sponsor/Administrator:

Sponsor: CU Solutions Group, 215 S. Center St., Suite 100, Royal Oak, Michigan, 48067. Administrator: Merkle Inc. (previously known as HelloWorld, Inc.), 3000 Town Center, Suite 2100, Southfield, MI 48075.

Timing:

The Sweepstakes begins on January 1, 2026 at 12:00 a.m. Eastern Time ("ET") and ends on April 15, 2026 at 11:59 p.m. ET (the "Promotion Period") and consists of four (4) "Monthly Entry Periods" as well as one (1) "Grand Prize Entry Period" spanning the entire Promotion Period as set forth in the table below. Sponsor's servers are the official time-keeping devices for the Sweepstakes.

ENTRY PERIOD	Starts at	Ends at	Approximate Drawing
	12:00 a.m. ET	11:59 p.m. ET	Date
January	January 1, 2026	January 31, 2026	February 9, 2026
February	February 1, 2026	February 28, 2026	March 9, 2026
March	March 1, 2026	March 31, 2026	April 7, 2026
April	April 1, 2026	April 15, 2026	April 22, 2026
Grand Prize	January 1, 2026	April 15, 2026	April 22, 2026

How to Enter:

During the Promotion Period, visit https://taxservices.lovemycreditunion.org ("Promotion Site") and follow the links and instructions to accurately complete and submit the registration form, including submitting your first name, last name, email address, telephone number, selecting the name of your credit union, answering the question "Who do you plan to use to file your taxes?" by selecting one of the following options from the drop down: TurboTax, H&R Block or Other, and clicking the box signifying your agreement to these Official Rules. Upon valid registration you will automatically receive 1 entry into the Sweepstakes.

Entry Limits:

You may 1 time during the Promotion Period. Multiple entrants are not permitted to share the same email address. In the event of a dispute as to the identity of an entrant, Sponsor and Administrator will rely on the information submitted by the entrant to register for this Sweepstakes. If any additional information provided by entrant is inconsistent with the information provided at registration, Sponsor and/or Administrator may disqualify such entrant and such disqualification may result in the forfeiture of any

prizes won. Sponsor, in its discretion, may require additional documentation from entrant to show proof of entrant's identity.

Prize Drawings and Winner Requirements:

Administrator is an independent organization whose decisions as to the selection of the potential winners are final and binding. Administrator will randomly select the potential Sweepstakes winners from all eligible entries received for the applicable Entry Period on or around the dates outlined in the table in Section 3. Non-winning Monthly Entry Period entries will be included in subsequent Monthly Entry Period drawings as well as the Grand Prize Entry Period drawing. Potential winners will be notified by email from Administrator. Each potential winner (or parent/legal guardian if winner is a minor in their state of residence) will be required to sign and return a Declaration of Compliance, Liability Waiver and where not prohibited a Publicity Release ("Declaration") which must be received by Administrator within 5 days of the date notice or attempted notice is sent, in order to claim the prize. The potential Grand Prize winner will also be required to complete an IRS Form W-9 which must also be received by Administrator within 5 days of the date notice or attempted notice is sent, in order to claim the prize. If a potential winner of any prize cannot be contacted, fails to sign and return the Declaration, the IRS Form W-9 (as applicable), or provide any other requested information within the required time period, or the prize is returned as undeliverable, the potential winner forfeits the prize. Receiving a prize is contingent upon compliance with these Official Rules. In the event that a potential winner is disqualified for any reason or forfeits the prize, Sponsor will award the applicable prize to an alternate winner by random drawing from among all remaining eligible entries. Only 3 alternate drawings will be held, after which the prize will remain unawarded.

Prizes:

Quantity, Description and Approximate Retail Value ("ARV"):

- 1 Grand Prize (awarded to the winner of the Promotion Period drawing): \$10,000, fulfilled by wire transfer. Retail Value ("RV"): \$10,000.
- 4 First Prizes (one (1) per each Monthly Entry Period drawing): \$1,000, fulfilled via wire transfer. RV: \$1,000.

Total ARV:

The total ARV of all available prizes offered in the Sweepstakes is \$14,000.

Odds of Winning:

The odds of winning a prize depend on the total number of eligible entries received for the applicable Entry Period.

Additional Prize Terms:

Prizes are non-transferable, and no substitution will be made except as provided in the Sponsor's sole discretion should the prize become unavailable. In this case, a prize of equal or greater value will be offered. Winners are responsible for all taxes and fees associated with prize receipt and/or use. Winners of a prize equal to or greater than \$2,000 will receive an IRS Form 1099 MISC reporting the actual value of the prize received. All other costs and expenses associated with acceptance of the prize that are not expressly set forth herein shall be solely the winner's responsibility. Prizes will be fulfilled approximately 8-10 weeks after winner confirmation. **Limit:** 1 Grand Prize and 1 First Prize per person.

Release:

By receipt of any prize, winners agree to release and hold harmless Sponsor, Administrator and their respective subsidiaries, affiliates, suppliers, distributors, advertising and promotion agencies and prize suppliers and each of their respective parent companies and each such company's officers, directors, employees and agents (collectively, the "Released Parties") from any and all actions, claims, injury, loss or damage arising in any manner, directly or indirectly, from participation in this Sweepstakes and/or acceptance, use, inability to use, misuse or redemption of a prize (including any injury or harm related thereto).

Publicity:

Except where prohibited, participation in the Sweepstakes constitutes each winner's consent and grant to Sponsor and its agents to use the following information about the winner (to the extent provided by winner as part of the entry or winner confirmation process): winner's name, city, state, likeness, photograph, Sweepstakes entry, social handle and photo, voice, opinions and/or prize information for promotional advertising or other purposes, in any media without further notice, review, approval, payment or other consideration. Sponsor is not obligated to use any of the above-mentioned information or content but may do so and may edit these materials at its sole discretion, without further obligation or compensation. Sponsor will not use any of the above mentioned information in a manner that is inconsistent with its Privacy Policy or applicable law.

General Conditions:

Sponsor's Right to Modify or Cancel:

Sponsor reserves the right to cancel, suspend and/or modify the Sweepstakes, including but not limited to fulfillment of the prize(s), where any of the following "Issues" occur:

Fraud;

- Technical failures;
- Human error;
- Any other factor that impairs the integrity or proper functioning of the Sweepstakes; or
- Any event or cause beyond Sponsor's control (e.g. events such as natural calamities, national emergencies, widespread illnesses, declarations of war, acts of God, acts of terrorism) that interferes with any aspect of the Sweepstakes, as determined by Sponsor in its sole discretion.
- Where one or more of the above Issues occurs, Sponsor will make reasonable efforts to award all remaining Sweepstakes prizes by conducting a random drawing from among all eligible entries received up to the date of the Issue; and/or modify the prizes offered.

Sponsor's Right to Disqualify Entrants:

Sponsor reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Sweepstakes, including but not limited to submitting fraudulent entries, or to be acting in violation of the Official Rules or in an unsportsmanlike or disruptive manner. Any attempt by any person to deliberately undermine the legitimate operation of the Sweepstakes may be a violation of criminal and civil law and should such an attempt be made, Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law. Sponsor's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

Sponsor's Right to Limit Prizes Awarded to the Number Stated in these Official Rules:

In no event will more prizes than are stated in these Official Rules be awarded. If, for any reason, more prize notifications are sent than the number of prizes offered in these Official Rules, Administrator and Sponsor reserve the right to award only the stated number of prizes through a random drawing from among those entrants who were notified, confirmed to be eligible and where applicable, took the required action(s) to claim the prize.

Limitations of the Scope of Responsibility:

The Released Parties are not responsible for:

- Any incorrect or inaccurate information either provided by entrants or caused by printing errors or by any of the equipment or programming associated with or utilized in the Sweepstakes;
- Technical failures of any kind, including but not limited to malfunctions, interruptions, or disconnections to the internet, social media platforms, in phone lines or network hardware or software;
- Unauthorized human intervention in any part of the Sweepstakes, including but not limited to the entry process;
- Technical or human error which may occur in the administration of the Sweepstakes, including but not limited to the processing of entries;

- Late, lost, undeliverable, damaged or stolen mail; delayed or misdirected entries or failure to receive entries due to limitation of third-party social network platforms;
- Entries that are erroneously deleted, lost or destroyed or corrupted. In this case, entrants sole remedy is to take the required actions to receive another entry(s) in the Sweepstakes, if it is possible; or
- Any injury or damage to persons or property which may be caused, directly or indirectly, in whole
 or in part, from entrant's participation in the Sweepstakes or to the receipt, use, inability to use or
 misuse of any prize.

Disputes:

Except where prohibited, entrant agrees that:

- Any and all disputes, claims and causes of action arising out of or connected with this
 Sweepstakes or any prize awarded shall be resolved individually without resort to any form of
 class action and exclusively by the United States District Court for the Eastern District of Michigan
 or the appropriate Michigan State Court located in Oakland County, Michigan;
- Any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Sweepstakes, but in no event attorneys' fees; and
- Under no circumstances will entrant be permitted to obtain awards for, and entrant hereby waives
 all rights to claim, indirect, punitive, incidental and consequential damages and any other
 damages, other than for actual out-of-pocket expenses, and any and all rights to have damages
 multiplied or otherwise increased.
- All issues and questions concerning the construction, validity, interpretation and enforceability of
 these Official Rules, or the rights and obligations of the entrant and Sponsor in connection with
 the Sweepstakes, shall be governed by and construed in accordance with the laws of the State of
 Michigan without giving effect to any choice of law or conflict of law rules (whether of the State of
 Michigan or any other jurisdiction) which would cause the application of the laws of any
 jurisdiction other than the State of Michigan.

Severability:

If the application of any provision of these Official Rules to any particular facts or circumstances shall for any reason be held to be invalid, illegal or unenforceable by a court, arbitration panel or other tribunal of competent jurisdiction, then:

- The validity, legality and enforceability of such provision as applied to any other particular facts or circumstances and the other provisions of these Official Rules shall not in any way be affected or impaired thereby; and
- Such provision shall be enforced to the maximum extent possible.

In addition, if any provision contained in these Official Rules shall for any reason be held to be excessively broad as to duration, geographical scope, activity or subject, it shall be construed by limiting and reducing it so as to be enforceable to the extent compatible with applicable law.

Entrant's Personal Information:

Information collected from entrants is subject to **Sponsor's Privacy Policy**.

Winner List:

See this <u>winner list</u> for the Sweepstakes winners. The winner list will be posted after winner confirmation is complete.

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Abbreviated Disclosure for Advertising

[These disclosures should not be posted with the full official rules; they are intended for use with advertising only. Remove this page before posting to Rules URL.]

ABBREVIATED RULES for Jumbotrons

NO PURCHASE NECESSARY. LEGAL RESIDENTS OF THE 50 UNITED STATES (D.C.) 18 YEARS OR OLDER WHO ARE MEMBERS OR EMPLOYEES OF A U.S. CREDIT UNION AS OF DECEMBER 31, 2025. VOID WHERE PROHIBITED. Sweepstakes ends April 15, 2026. For Official Rules, prize descriptions and odds disclosure, visit https://taxservices.lovemycreditunion.org. Sponsor: CU Solutions Group, 38695 7 Mile Rd Ste 200, Livonia, Michigan, 48152.

Abbreviated rules for online Ads - Banner

NO PURCHASE NECESSARY. Must be U.S. credit union member or employee as of 12/31/25. Ends 4/15/26. To enter and for Official Rules, visit https://taxservices.lovemycreditunion.org.

Abbreviated Rules for online Ads - Not a Banner

NO PURCHASE NECESSARY. Legal residents of the 50 United States (D.C.) 18 years or older who are members or employees of a U.S. credit union as of 12/31/25. Ends 4/15/26. To enter and for Official Rules, including odds and prize descriptions, visit https://taxservices.lovemycreditunion.org. Void where prohibited.

Shorter form if Necessary for Social Media Posts where link is clickable: NO PURCH. NEC. 50 US/DC 18+ who are members or employees of U.S. credit union as of 12/31/25. Ends 4/15/26. To enter and for Official Rules, visit https://taxservices.lovemycreditunion.org.

Shorter form if Necessary for Social Media Posts where link is in Bio: NO PURCH. NEC. 50 US/DC 18+ who are members or employees of U.S. credit union as of 12/31/25. Ends 4/15/26. See link in Bio for Official Rules and to enter.

Official Rules URL: https://eprize-content.s3.us-east-1.amazonaws.com/CUSG/262659/rules.htm

Official Rules Bit.ly: https://bit.ly/3KtViuN